



এসডিএস (শরীয়তপুর ডেভেলপমেন্ট সোসাইটি)

SDS (Shariatpur Development Society)

Position Title: Case Managers-Social Services

Organization: SDS (Shariatpur Development Society)

Vacancy: 02

Project Title: ASHSHASH (For Men and Women Who Have Escaped Trafficking in Bangladesh)

PROJECT BACKGROUND:

Winrock International – Ashshash (Phase-II), is funded by the Embassy of Switzerland in Bangladesh. The main objective of the project is to ensure that “women and men who have escaped trafficking will restore their dignity and wellbeing and become self-sufficient”. The survivors will be provided psychosocial counseling support along with other social services and facilitated opportunities for skills-development and entrepreneurship training. Upon completion of the training survivors will be placed in either wage-based and or self-employment. Furthermore, Ashshash will reach people in the project’s working areas; either directly or indirectly, through awareness-raising activities on factors that make people vulnerable to human trafficking, and to ensure the prevention of human trafficking. The four-year-long second phase of Ashshash will provide comprehensive and personalized packages of service-provision to the survivors of human trafficking in Bangladesh.

POSITION SUMMARY:

Case Managers (CMs)-Social Service will work under the direct oversight of Ashshash’s Sustainable Reintegration Partners (SRPs) across the relevant working districts of the project. The CM-Social Services will be responsible for ensuring social services identification, need assessment, psychosocial counseling, healthcare, and legal services etc. CM will lead the case management process for the survivors. Each CM-Social Services will assess the contextual needs and demands of each survivor following WI guideline and based on that they will ensure support services directly from project and through referral. CM-Social Protection will support the economic empowerment process including career-counseling, skills training, employment, and follow-up. Accordingly, the CM will establish a network and collaboration with local public and private service providers to ensure wide-range of social services for each survivor.

JOB RESPONSIBILITIES:

- Manage and provide need-based social protection services for the survivors of Ashshash project following project modality, principles, and guideline.
- Conduct thorough ‘Needs-Assessment’ to identify the types of social services contextually required by the survivors.
- Support to identify and map the public and private service-providers within the working areas, to avail the relevant social and economic support-services for the survivors, directly or indirectly.
- Establish a strong referral network within the working areas, with the public and private service providers.
- Support psychosocial counselling services in collaboration with psychosocial counsellors and ensure trauma counselling services through referral.
- Support Ashshash’s SRPs and Career Counselors with ongoing counseling services to motivate and develop socioeconomic pathways of successful reintegration.
- Demonstrate sensitivity towards the survivor’s trafficking contexts, gender-specific issues, and residual trauma, when communicating with the survivors.
- Maintain working relationship with activists, youth and peer groups, community-based organizations (CBOs), and community leaders, within the working areas, to effectively identify survivors, and work to ensure their sustainable reintegration;
- Demonstrate the ability to uphold Winrock International’s ‘Code of Conduct’ and ‘Do No Harm’ policy, whilst working directly with the survivors to ensure their successful reintegration;

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Reg. No. Social Welfare: Shari-77/92, NGO Affairs Bureau: 794/93, Microcredit Regulatory Authority: 03074-04616-00229



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- Demonstrate the ability to uphold confidentiality of information when working with each survivor;
- Ability to maintain detailed case-systems for each survivor (i.e. case studies) to make and publish reports, and support the WI program teams with prompt assessment of survivors' contexts;
- Provide support to ensure baseline, mid-line, and final evaluations are conducted accurately, considering Winrock International's and the donor's requirements; and
- Other duties, as assigned.

Employment Status: Full-Time

QUALIFICATION AND REQUIREMENTS:

- Post Graduate/Graduate in Social Sciences/Developmental Studies or any other relevant discipline from a reputed institution.
- Knowledge on Monitoring and Evaluation frameworks of development organizations
- Minimum threeyears' of practical experience in managing cases through a dedicated system, for vulnerable groups/communities at grassroots-levels.
- Experiencewithdetailed case management systems and reintegration services for human trafficking survivors, or vulnerable and at-risk groups.
- Experiencewiththe detailed documentation of providing social and economic support-services to trafficking survivors or vulnerable and at-risk groups, and detailed reportingmechanisms;
- Demonstrate positive attitude and sensitivity to support vulnerable and at-risk groups, and communities;
- Strong understanding of gender and diversity issues;
- Demonstrate strong interpersonal communication skills; and
- Basic computer proficiency: i.e. MS Office, database management, coordination via email, project-specific management information systems, etc.

Additional Requirements: Age 30 to 35 years (For more experienced candidates, the age limit will be relaxed)

Job Location : Shariatpur & Faridpur District

Salary: Tk: 30,000 (Monthly)

Compensation & Other Benefits: All facilities will be available as per project budget.

Application Sending Address: SDS head office, Sadar Road, Shariatpur-8000, Bangladesh

Email Address: recruitmentsdsbd@gmail.com

Application Deadline: 22 November, 2023

Interested candidates are requested to send their CV, Passport Size color photograph with a cover letter for the above position to the Executive Director, SDS (Shariatpur Development Society), Sadar Road, Shariatpur-8000, Bangladesh. Please write down the mobile number in the application and the name of the position on the top of the envelope. Only for short listed candidates will be called for the interview. If the CV is sent through e-mail please give the CV, Cover letter and other documents in PDF format.

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Contact +88-01325-060203 for any recruitment related information. Contact hours are from 09.00am to 05.00pm

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